



Guangdong ENNO Medial Technology Co.,ltd

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 <http://www.ennohearingaid.com>



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# BTE Hearing Aid User Manual



## Read before use

Thank you for choosing our hearing devices! Before use the device, please read the following matters carefully.

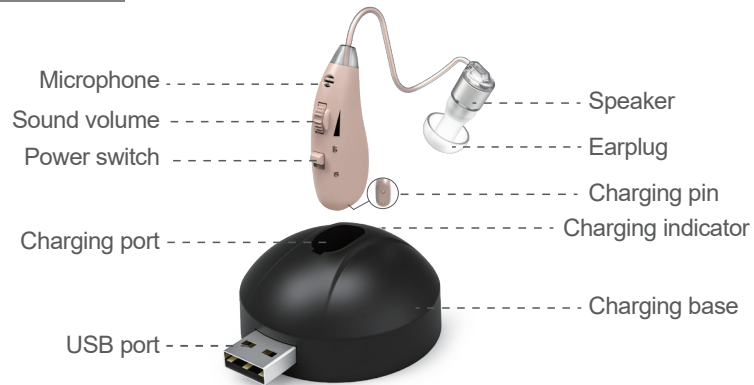
1. Please choose the suitable earplug before use.
2. Please turn off the device before charging.
3. Please increase the length of wearing time gradually, from 1-2 hours per day for the first week or two until you feel entirely comfortable with the hearing aid.

## Get ready to hear everything better

### Simple steps to use

Step 1	Know the device
Step 2	Choose earplugs
Step 3	Use the product
Step 4	How to charge
Step 5	Troubleshooting

## Structure



## What included



Hearing aid  
(With S size earplug)



Charging base



USB cable



Adapter



Earplugs×2pcs(L/M)



Cleaning brush

## Technical parameters

### Working conditions

- 1.Environment temperature: 0°C~40°C
- 2.Relative humidity: ≤80%
- 3.Atmospheric pressure: 86kPa~106kPa
- 4.Working voltage range: D.C. 1.2V

### Specification

Max OSPL90: ≤115dB+3dB  
Average OSPL90: 110dB+4dB  
Full on gain: 30dB+5dB  
Equivalent input noise level: ≤29+3dB  
Total harmonic wave distortion: ≤7%+3%  
Frequency range: 300Hz~3500Hz  
Weight: 4g/0.009lb  
Battery: Ni-MH battery  
Battery capacity: 28mAh

## Find the best fit

### Choosing the earplug

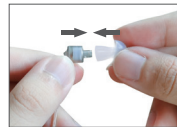
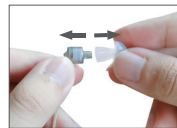
There are 3 sizes of earplugs. The small size is pre-assembled on the device. These earplugs provide a much more comfortable wearing experience and significantly reduce or eliminate the stuffy and plugged sensation of earplugs.

If the regular (S) size earplug feels too loose, replace with the large (L) or the medium (M) size, this will fit your ears better.

### Replace the earplug

**Step 1** Remove the original earplug.

**Step 2** Insert the earplug into the top of the speaker.

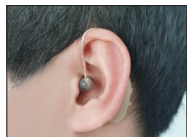


## Wearing

**Step 1** Adjust the direction of sound tube to make it fit for either ear.

**Step 2** Press the power switch to turn on the device.

**Step 3** Turn up the sound volume to feel the amplification.



①



②



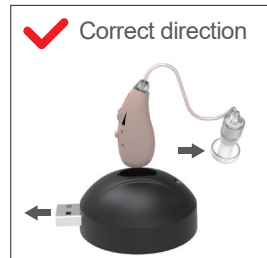
③

**NOTE:** 1. To avoid whistling, be sure that the device fits the ear canal tightly.  
2. Take the device out of ear carefully to avoid damage.

## How to charge

Put the hearing aid into the charging base in the correct direction.

**NOTE:** Turn off the device before charging.



## How to charge

There are 3 ways to charge the device:


1. Plug the charging base into a computer to charge.
2. Plug the charging base into the adapter for charging.
3. Use the USB cable to connect the charging base and the adapter for charging.



## Charging indicator

When charging beginning, the power indicator light flash for 2 seconds, then turn to stable blue light.

 Stable blue light = Charging

 Green light = Fully charged



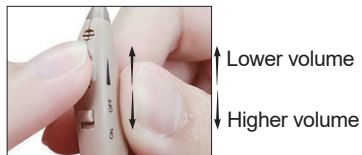
**5~6hrs**  
Charging time 



**24hrs**  
Working time 

## Volume adjustment

Rotate the volume control with your finger to select the desired listening volume.



## Cleaning

1. The point with metal is for inside earwax cleaning.
2. The other side of the brush is for earplug and device cleaning.



## Troubleshooting

### Whistling

Incorrect fittings of the earplugs	Try different sizes of earplugs in the accessories box, find the best-fitting one
A poor fit	Make sure that the device is tightly inserted into the ear canal
Too high volume	Turn down your hearing aid volume
Too much earwax	Get your ears cleaned
Something interference	Don't put the finger, mobile phone or other things close to the microphone on the device

## Troubleshooting

### No sound

Volume may be turned down	Turn up the volume
Low power or power off	Recharge
Hearing instrument may not be turned on	Turn on Hearing instrument
Earplug is blocked with moisture or debris	Use the cleaning tool to clear the earplug, replace the earplugs
The device cannot be charged	Be sure that the device is in correct direction of the charging base (refer to Page 8)

## Contact us

If you meet any problems with your device, you can contact us by email at [croesus@ennome.net](mailto:croesus@ennome.net)/[kayla@ennome.net](mailto:kayla@ennome.net), or visit our brand website at <http://www.ennohearingaid.com>. All you need to do is provide us with your email and order ID of your order.